



MEMBER **you're in good hands**

As a Member this business is bound by the HIA National Code of Ethics to:

1

Provide products and services with competence, fairness, value, honesty and integrity.

2

Ensure that all products and services provided by this business are delivered as advertised, and that all claims made are genuine.

3

Ensure that standards of workmanship are provided as promised to the customer, in accordance with appropriate industry practice for the class of work concerned, and in a manner which shall enhance the reputation of the industry.

4

At all times conduct this business in free and fair competition, and refrain from making any misleading or untrue statements about other Members.

5

Avoid any action which might bring the Association and its Members into disrepute.

Member _____ Date _____

Code of Ethics