

Table of Contents

1	Introc	duction	1
2	Conve	ventions	1
3	Login	n	2
	3.1 F	Forgotten Password	3
4	Main	n Menu	4
	4.1 T	Timesheets	5
	4.1.1	View Timesheet	5
	4.1.2	Email notification for submitted timesheets	6
	4.1.3	Approving Timesheets	7
	4.1.4	Rejecting Timesheets	9
	4.1.5	Multi Approve Timesheets	9
	4.1.6	Approve Timesheets 'On the Spot'	10
5	Place	ements	11
6	My Pr	Profile	12
7	Notifi	fications	12
8	Logou	out	13
9	Frequ	uently Asked Questions	



1 Introduction

This guide has been designed to accessing and utilising the HIA Online Timesheet System.

This document will guide you through the process of logging into the online timesheet system, authorising Employee's timesheet, and the process of rejecting incorrect timesheets.

It will also show you how to view your Placement and User Account Details and reset your password.

2 Conventions

The following symbols are used in this guide.

Symbol	Purpose
	Indicates an item of important information.



As a host you will be able to access this system to view and approve (reject) timesheets submitted by your apprentices/employees.

Within the online timesheet system you will also be able to view previously approved Timesheets, Placement Details, and User Profiles.

The HIA Online Timesheet System can be accessed from any computer or mobile device with internet connection, including lap tops, tablets and mobile phones.

3 Login

When you have been registered as an HIA Timesheet User you will receive a Welcome Email that will include your Username and the Initial Password required to Login in to the system along with the web address required to access the system.

To access the system click on the link in your Welcome Email

Ensure the User Type is 'Client'

HIA apprentices	
Online Timesheet System	
User Type: Client Username: Password:	
Remember Me Forgot Password Login	
Database: HIA SANDBOX Switch To Desktop Version	

Enter your Username (email address) and password exactly as it appears in the Welcome Email





When you log in for the first time, you will be required to enter a New Password

Change Password New Password Re-enter your new Password save
Enter a new password and click save
To close out of this screen they click close
3.1 Forgotten Password
If you have forgotten your password click Forgot Password.
In the Reset Password screen check the User Type is Employee and enter your Username



Reset Password and a temporary password will be emailed to you. Click

To return to the Login Screen click < back to login



4 Main Menu

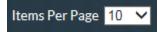
The Main Menu of the Client Screen consist of the following

- Timesheet
- Placements
- My Profile
- Notifications

Each screen can be accessed by clicking on the heading and then the relevant tab

					📥 MY PR	OFILE		CATIONS	
View [:]	Time	sheets			Timesheet:	Status All	✓ Pay Pe	riod All	V Items Per Page 10
						Searc	h For:		Search Clea
		Pay Period 🔹	Employee 🔶	Job Descri	ption	Total	Submitted	Approved	Ву
		18/04/2016	Gaurav App	1st Year Carpentry Ap	prentice	88.00	~		
	E	27/03/2016	Gaurav App	1st Year Carpentry Ap	prentice	87.60	~	×	Gaurav Supervisor
		28/02/2016	Gaurav App	1st Year Carpentry Ap	prentice	72.00	~	×	Gaurav Supervisor
	E	14/02/2016	Gaurav App	1st Year Carpentry Ap	prentice	81.60	~	× .	Gaurav Supervisor
		31/01/2016	Gaurav App	1st Year Carpentry Ap	prentice	80.00	~	× .	Gaurav Supervisor
		03/01/2016	Gaurav App	1st Year Carpentry Ap	prentice	80.00	~	×	Gaurav Supervisor
		20/12/2015	Gaurav App	1st Year Carpentry Ap	prentice	70.00	~	×	Gaurav Supervisor
		20/12/2015	Gaurav App	1st Year Carpentry Ap	prentice	70.00	~	×	Gaurav Supervisor
	E	07/12/2015	Gaurav App	1st Year Carpentry Ap	prentice	60.00	~	× .	Gaurav Supervisor
		22/11/2015	Gaurav App	1st Year Carpentry Ap	prentice	80.00	×		
									< 1 2

When viewing details in any screen you can select the number of records that display on the page by selecting the amount from the 'Items per Page' field.



To move between pages use the scroll arrows or page numbers at the bottom of the screen.



You can also filter on details displayed in screens by entering the data in the 'Filter

For' field and clicking Search



4.1 Timesheets

4.1.1 View Timesheet

Here you can view timesheets filtered by a Timesheet Status and Pay Period.

Use the drop down menus to select the Timesheet Status and Pay Period.

View Timesheets	Timesheet Status All 💙 Pay Period All 💙 Items Per Page 10 🗸
	Search For: Search Clear

You can select to view timesheets based on the following status:

Submitted: Indicates that the timesheet has been submitted to your host for approval. You may view the timesheet but cannot make any modifications.

Approved: Indicates that the timesheet has been approved by your host.

You may view the timesheet but cannot make any modifications.

You can also select the number of records that are displayed on each page by selecting an amount from the 'Items per Page' drop down box.

View Timesheets	Timesheet Status All V Pay Period All V Items Per Page 10
	Search For: Search All

To view a timesheet click on the line of the Timesheet you wish to view.

Note: When accessing the system if you have been registered as a Line Manager you will be able to view all Timesheets and Placements.

If you have been registered as a Supervisor you will only be able to view Timesheet and Placements of Employees that have directly been assigned to you and your own User Account details.



4.1.2 Email notification for submitted timesheets

When a timesheet has been submitted all Line Managers and the Supervisor assigned to the Employee will receive an Email to notify them that the Employee has submitted a timesheet and you will need to log on and approve the timesheet.

The Email will display a summary of the timesheet that has been entered and a breakdown of any allowances.

Sample Email:

Dear Gaurav															
The following timesheet is currently awaiting approval: Gaura	iv App / GN I	Building /	18-04-2016	6											
Please click here to log on to Anytime to authorise outstandi	ng timesheet:	s.													
Summary of hours:															
Week Day Start Time Start Break End Break End Time	Hours V	Nork Type	Ordinary	Ord Part Tafe	OT1.5	OT2.0	OT2.5	Ann Leave	RDO	Sick NP	Sick	Carers Lve	Public Hol	LWOP	
Tue (05/04)	8.00hrs 0	Ordinary	8.00												8.0
Wed (06/04)	8.00hrs 0	Ordinary	8.00												8.0
Thu (07/04)	8.00hrs 0	Ordinary	8.00												8.0
Fri (08/04)	4.00hrs R	RDO		4.00					4.00						8.0
Fri (08/04)	4.00hrs T	afe													
Sat (09/04)	C	Ordinary													
Sun (10/04)	C	Ordinary													
Mon (11/04)	8.00hrs 0	Ordinary	8.00												8.0
Tue (12/04)	8.00hrs 0	Ordinary	8.00												8.0
Wed (13/04)	4.00hrs 0	Ordinary	4.00	4.00											8.0
Wed (13/04)	4.00hrs T	afe													
Thu (14/04)	8.00hrs 0	Ordinary	8.00												8.0
Fri (15/04)	8.00hrs 0	Ordinary	8.00												8.0
Sat (16/04)	C	Ordinary													
Sun (17/04)	C	Ordinary													
Mon (18/04)	8.00hrs 0	Ordinary	8.00												8.0
Tota	l 80.00hrs		68.00	8.00					4.00						
Notes:															

To open and approve the timesheet from the email click on k here to

This will take you to the log in screen where you can enter your, Username and Password.



Note: If you have checked the 'Remember Me' checkbox then these details will already be entered and you will just need to click Login

The timesheet is then approved in the same manner as below.



Note: Where the option has been enabled notifications may also be received by SMS



4.1.3 Approving Timesheets

Timesheets are approved or rejected via the View Timesheets screen.

To view all unapproved timesheets select 'Submitted' from the Timesheet Status.

			Timesheet Status Submitted	Pay Perio	d All 🗸	Items Per Page	10 🗸
			Search Fo	or:		Search	Clear
	Pay Period 🔶	Employee ¢	Job Description	Total	Submitted	Approved	Ву
	17/04/2016	Gaurav App	1st Year Carpentry Apprentice	76.00	×		
	10/04/2016	Gaurav App	1st Year Carpentry Apprentice	80.00	×		

Click on the timesheet that you wish to view

Week Start Start End End Day Time Break Break Time	Hours	Work Type		Ordinary	Ord Part	OT1.5	OT2.0	OT2.5	DT Hot/Wet	Tafe	Ann Leave	RDO	Sick	Public Hol	Bereave	Carers Lve	Jury Duty	W/Comp	LWOP	9
Mon (04/04)	8.00	Ordinary	~	8.00																
Tue (05/04)	8.00	Ordinary	~	8.00																
Wed (06/04)	4.00	Ordinary	~	4.00						4.00										
Wed (06/04)	4.00	Tafe	~																	
Thu (07/04)	8.00	Ordinary	~	8.00																
Fri (08/04)	4.00	Ordinary	~	4.00								4.00								
Fri (08/04)	4.00	Rostered Day Off	~																	
Sat (09/04)		Ordinary	~																	
Sun (10/04)		Ordinary	~																	
Mon (11/04)	8.00	Ordinary	~	8.00																
Tue (12/04)	8.00	Ordinary	~	8.00																
Wed (13/04)	4.00	Tafe	~							4.00										
Thu (14/04)	8.00	Ordinary	~	8.00																
Fri (15/04)	4.00	Ordinary	~	4.00								4.00								
Fri (15/04)	4.00	Rostered Day Off	~																	
Sat (16/04)		Ordinary	~																	
Sun (17/04)		Ordinary	~																	

The timesheet is displayed as entered by the Employee and also includes a breakdown of the hours against Pay Items that determine the charge rates that will appear on your Company's invoice for the timesheet.

To view a note entered against a Work Type click on the symbol ${}^{\blacksquare}$

(00/04)				
Thu (07/04)	8.00	Ordinary	\checkmark	8.00
Fri	8.00	Sick	\sim	
(08/04)		Unwell, Send Medical	~	
Sat (09/04)		Certificate by email!	~	
Sun		Ordinary	\sim	
(10/04)				
Mon	8.00	Ordinary	\sim	8.00





Where Allowances and Notes have been entered they can be viewed by clicking on the line to expand the drop down window.

	Travel Allowance	Meal Allowance	
Mon (04/04)			
Tue (05/04)	1		
Wed (06/04)			
Thu (07/04)			
Fri (08/04)			
Sat (09/04)			
Sun (10/04)			
Mon (11/04)	1		
Tue (12/04)	1		
Wed (13/04)			
Thu (14/04)			
Fri (15/04)			
Sat (16/04)			
Sun (17/04)			
Notes			
History			

To approve the timesheet click Approve

Any Time Online Timesheet System
This will authorise the timesheet hours for Gaurav App and by authorising, you approve that the hours that have been entered are accurate and correct?
OK Cancel

Confirm the timesheet is correct click OK

This will return you to the View Timesheets screen and you can approve further Timesheets in the same manner

Once the Timesheet has been approved an email will be sent to The Employee, all Line Managers and the Supervisor indicating the timesheet has been approved.



4.1.4 Rejecting Timesheets

If the timesheet is incorrect and needs to be amended by the Employee click

Reject

OTS Timesheet
Please state rejected reason: Hourse not entered for Sat 09/04 &16/04
OK Cancel

Enter a reason the timesheet has been rejected

Click OK

An Email (SMS) will be sent to the Employee to notify them their timesheet has been

rejected and they are required to amend and resubmit it.

4.1.5 Multi Approve Timesheets

Within the HIA Online Timesheet system there is also the option as a Client to Approve multiple timesheets at the same time.

To approve multiple timesheets go to View Timesheets and select 'Submitted' from the Timesheet Status drop down menu and the required Pay Period.

To view details of the timesheet without opening the timesheet hover your mouse in the first column

								Search F	or:			Sea	rch 🛛	Clear
	Pay Period	\$	Employe	e 🕯	Job D	esci	ription		Tota	ı s	Submitte	d App	roved	Ву
	17/04/2016		Gaurav App		1st Year Carpentry A	ppr	entice		80	0.00	1			
Veek Day	Start Time Start Bre	ak Er	nd Break End Time		Work Type		Ordinary	Ord Part	OT1.5	OT2.0	OT2.5	DT Hot/Wet	Tafe	Ann Lea
on (04/04)			[8.00	Ordinary	~	8.00							
Tue (05/04)			[8.00	Ordinary	~	8.00							
A Wed (06/04)			[4.00	Ordinary	~	4.00						4.00	
Wed (06/04)			[4.00	Tafe	~								
Thu (07/04)			[8.00	Ordinary	~	8.00							
Fri (08/04)			[8.00	Sick	~ 1								
Sat (09/04)			[Jnwell, Send Medical		^							
Sun (10/04)			[Certificate by email		\sim							
Mon (11/04)			[8.00	Ordinary	~	8.00							
Tue (12/04)			[8.00	Ordinary	~	8.00							
Wed (13/04)			[4.00	Ordinary	~	4.00						4.00	
Wed (13/04)				4.00	Tafe	~								
Thu (14/04)				8.00	Ordinary	~	8.00							
Fri (15/04)				8.00	Ordinary	~	8.00							
Sat (16/04)					Ordinary	~								
Sun (17/04)					Ordinary	~								
			Total	80.00			64.00						8.00	



This will display the timesheet details at a glance without having to open the timesheet.



Note: Any timesheets that have Notes or Allowances entered will be identified by the icon and it is recommended that these timesheets be viewed in full details by clicking on the timesheet line as outlined above.

Once previewed multiple timesheets can be approved by clicking on the checkbox in the first column.

			Search	For:		Search	Clear
•	Pay Period 🗢	Employee +	Job Description	Total	Submitted	Approved	В
•	17/04/2016	Gaurav App	1st Year Carpentry Apprentice	80.00	~		
	10/04/2016	Gaurav App	1st Year Carpentry Apprentice	80.00	 Image: A set of the set of the		

This will tick the checkbox against every timesheet on the page.



Note: Remove the tick in the checkbox from any timesheet you do not wish to code and save at this time.

To approve all timesheets click Approve

An email will then be sent to all Line Managers and the Supervisor noting the timesheet(s) that have been approved.

4.1.6 Approve Timesheets 'On the Spot'

The system also includes functionality so that you can approve a Timesheet 'on the spot' via the Employee Timesheet entry screen. This function is just like you being handed a manual timesheet from the Employee and you signing it immediately.

To access this function when the Employee has entered their timesheet they need to click Submit & Approve

Supervisor Approval Login 🗙									
Gaurav Supervisor 🗸									
Username: g.nelson@bigplans.com.au									
Password:									
Login Cancel									



Where you are the supervisor assigned against the timesheet your Username will be automatically populated. Alternatively you can select your name from the Supervisor drop down menu.



You can then Approve (Reject) the timesheet in the same manner as outlined above.

Sun (17/04)	Ordinary	~				
	Total 80.00	64.00	8.00	8.00		
Supervisor: Gaura	v Supervisor					
Purchase Order N	umber:					
<						>
Allowance - Allowa	inces have been entered - pleas	e check these.				
 Notes 						
 History 						
Current Status : Submitted						
Reject Approve	Close					

5 Placements

The Placement tab provides you with summary details of all current active Placements for your Apprentices/Employees including

- Employee Name
- Client
- Start Date
- End Date
- Pay Cycle
- Job / Award Description
- Supervisor
- Purchase Order

Line Managers will be able to view details for all Employees

H the	A best	ap t in t	prentic	es 👹						ou are logged in a	Irav Line Manager ! Is an Line Manager Qs
					🕹 PL	ACEMENTS	MY PROFILE		ATIONS		
	View	Timeshee	ets				Timesheet Status Submit		ad All N	 Items Per Page Search 	10 V
			Pay Period 💠	Employee	¢		Job Description	Total	Submitted	Approved	Ву
		E	17/04/2016	Gaurav App		1st Year Car	pentry Apprentice	80.00	~		
		E	10/04/2016	Gaurav App		1st Year Car	pentry Apprentice	80.00	~		
	Ар	prove									



Supervisors will only be able to view details of Employees assigned to them

H the	A best	ap t in t	prentic the busin	ess 👹					\rightarrow	Welcome, G You are logged i FAC		rvis
					њ. PL	ACEMENTS	MY PROFILE		ATIONS			
	View	Fimeshee	ets				Timesheet Status Subm	itted 💙 Pay Perio	od All N	 Items Per Page Search 	10 🗸	
			Pay Period	Employee	• •		Job Description	Total	Submitted	Approved	Ву	
		E	17/04/2016	Gaurav App		1st Year Carp	entry Apprentice	80.00	~			
			10/04/2016	Gaurav App		1st Year Carp	entry Apprentice	80.00	×			
	Ар	prove										

6 My Profile

This tab enables you to view your User details.

A apprent	ntices 👹					Welcome, Gaura You are logged in as a FAQs	
		L PLACEN	ients 🔒 🖌	E N	OTIFICATIONS		
View Profile							
Name	Username		Email	Mobile	Last Login		

You can change your password in this screen by clicking Change Password

Enter a new Password as you did when you logged into the system the first time.

For changes to email addresses and mobile numbers please contact your Supplier.

7 Notifications

This screen displays any messages that have been previously viewed when opening the online timesheet system



IIA appreine best in the b	ntices 👹			elcome, Gaurav Line Manager logged in as an Line Manage FAQs LOG OU
		A MY PROFILE		
Notifications				
Notification Message		\$	Created Date	÷

8 Logout

To log out of the HIA Online Timesheet system click on

9 Frequently Asked Questions

To view the frequently asked questions click FAQs